FacilityConneX

About Us	FacilityConneX's mission is to provide the industrial and commercial customer a world-class real time continuous monitoring and fault detection system for any facility - Anytime, Anywhere. Partnered with GE and leveraging many of their best software technologies, FacilityConneX offers an industry leading experience for customers to gain insight into the performance of their own systems and data. Our cloud based solution, FacilityConneX, is a wholly owned subsidiary of AutomaTech, Inc. For more information, go to www.facilityconnex.com
	FacilityConneX offers a great work environment, professional development, challenging careers, and competitive compensation. FacilityConneX is an Equal Opportunity Employer.
Posted Position Title	Cloud Administrator
Career Level	Experience Level (3+ years)
Function	Operations
Location(s) Where Opening Is Available	United States, Virginia preferred; other areas would be considered
Relocation Expenses	None
Role Summary	As a Cloud Administrator for FacilityConneX (FCX), you will be embedded in a close-knit team responsible for creating, upgrading, optimizing, maintaining, and documenting our cloud platform and infrastructure. Your responsibilities include working directly with our Customers and our Deployment teams for a successful customer experience; Connecting customer servers to the cloud; Assisting Development in supporting and maintaining the cloud based software; Cloud Security monitoring, enforcement, and adherence; and Network safety to ensure that FCX is safe, secure, and resistant to attacks.
	We are looking for a candidate that is energetic, proactive, and ready to jump into a fast-paced customer environment of leading edge large scale cloud deployment and take ownership.
Essential Responsibilities	You will be responsible for: • Cloud Operations, monitoring, and platform reliability • Cloud Cost Forecasting • SQL Database Administration • Hosted Application Management • Backup Scheduling and Maintenance • FCX Security Administrator • Cloud Performance Testing and Optimization • Security and Networking for the Cloud Environment, including documenting changes • Documentation and execution of Data Retention and Disaster Recovery Plans, as necessary • Working directly with Customer and Deployment teams to connect the Cloud to Customer Sites and establish / maintain data flow from the Customer's Data Source • Working with Development on the design architecture for future scalability improvements • Cloud Deployment upgrades, updates, and patches • Internal and External Customer notifications due to downtime or maintenance • Virus Protection and Penetration and Intrusion Testing and Audits • Customer Advocacy, Support and Case Management (Salesforce.com) • Cloud and Customer Support Documentation

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Qualification Requirements	• B.S or M.S. in technology related field or 3+ years of related experience
	• Minimum 2+ years of Cloud experience
	• 2+ Years' Experience in Web Architecture, Infrastructure as a Service (IaaS), Software as a Service (SaaS), and Container Services (Docker)
	• 1+ years Knowledge and experience with Windows Active Directory
	• Experience in DevOps Environment
	• Critical Testing Skills
	• Experience in one or more of the following: SQL, N2W Backup, Amazon CloudWatch, AWS APIs and Instances, Glacier, S3, DNS, and Scaling
	• Deployment and Maintenance Experience with one or more AWS (preferred) cloud implementations or migrations
	• Energetic and self-motivated
	• Must have strong customer communications and inter-personal skills
	• Strong Organizational Skills
	• Database Knowledge of Microsoft SQL or others and familiarity using structured query language / Transact-SQL.
	• Knowledge of networking (including DNS and Load Balancing)
	• Implementation and Management of Systems Security Practices
	• Technical Documentation skills

Eligibility Qualifications	FacilityConneX will only employ those who are legally authorized to work in the United States for this opening.

For further information or to submit resume for the opening, please send to Rhonda Landis (hiring manager) at rlandis@facilityconnex.com.