

PRIVACY POLICY

FacilityConneX respects your right to privacy. We created this privacy statement to demonstrate our commitment to privacy. FacilityConneX is committed to respecting and protecting your right to privacy and takes your privacy seriously. We have privacy policies and we strive to keep your personal and financial information secure. To that end, we have prepared this privacy policy to disclose and describe our information gathering and dissemination practices for this web site.

Personal Data

- FacilityConneX will not collect any personal data about you unless you voluntarily choose to provide us with it (e.g. by registration, surveys, etc.).
- FacilityConneX is the sole owner of the information collected on our web sites. Under no circumstances will we share your customer information with anyone other than those directly involved with the purchase and shipment of your order, unless you explicitly give us permission to do so.
- We may use your e-mail address to notify you of special offers and promotions that you are eligible to participate in as a registered customer. You may decline this service at any time.

Purpose of Use

When you do provide us with personal data, we usually use it to respond to your inquiry, process your order or provide you access to specific information or offers. Also, to support our customer relationship with you:

- We may store and process personal data and share it with our partners to better understand your business needs and how we can improve the products we sell and the services we provide.
- We (or a third party on our behalf) may use personal data to contact you about an FacilityConneX offer in support of your business needs or to conduct online surveys to understand better our customers' needs.
- If you choose not to have your personal data used to support our customer relationship (e.g. email marketing, telemarketing, direct marketing or market research), we will respect your choice. We do not sell or otherwise market your personal data to third parties, except to FacilityConneX partners.

Non-Personal Data Collected Automatically

When you access our web site, we may automatically (i.e., not by registration) collect non-personal data (e.g. type of Internet browser and operating system used, IP address, domain name of the Web site from which you came, number of visits, average time spent on the site, pages viewed). We use this data to monitor web interaction, analyze trends, improve performance and content and study the needs of customers more closely. This will be performed in accordance with the applicable data privacy protection legal framework.

Use of Cookies

When you view one of our Web sites, we may store some data on your computer in the form of a “cookie” to automatically recognize your PC next time you visit. A cookie is a small piece of data that is sent to your Internet browser from a Web server and stored on your computer’s hard drive. A cookie can’t read data off of your computer hard disk or read cookie files created by other Web sites. Cookies do not damage your system. Cookies can help us in many ways, for example, by allowing us to tailor a Web site to better match your interests or to store your password to save you having to re-enter it each time. If you do not wish to receive cookies, please configure your Internet browser to erase all cookies from your computer’s hard drive, block all cookies or to receive a warning before a cookie is stored. If you choose not to accept these cookies, your experience at our Site and other Web sites may be diminished and some features may not work as intended.

Registration Forms

FacilityConneX offers promotions or access to some services that require registration. We may use your business contact information to send notification to you of FacilityConneX products and services by e-mail and/or postal mail. We do not share this information with anyone other than the partner that manufactures the product, unless you explicitly give us permission to do so.

Information Collected When Making a Purchase

If you are purchasing something from FacilityConneX, we need to know your name, e-mail address, mailing address, credit card number, and expiration date. This allows us to process and fill your order and to notify you of your order status. This business contact information may also be used by us to notify you of related products and services. Credit card and e-mail information will not be shared or sold to third parties for any purpose except as provided in this Privacy Policy without your express permission.

Disclosure to Third Parties

FacilityConneX will disclose personal information and/or an IP address, when required or permitted by law including:

- Protect and defend the rights or property of the FacilityConneX network of sites and related properties, or visitors to the FacilityConneX network of sites and related properties,
- Identify persons who may be violating the law, the FacilityConneX legal notice and Web site User Agreement, the rights of third parties, or otherwise misusing the FacilityConneX Network or its related properties,
- Filling a user’s order or request.

Security

To protect your personal data against accidental or unlawful destruction, loss or alteration and against unauthorized disclosure or access, FacilityConneX uses reasonable commercial efforts to secure its computer and networks systems. FacilityConneX will not be responsible for unauthorized access to its computer and network systems nor for the disclosure or destruction of personal information.

Please keep in mind that whenever you voluntarily disclose personal information online - for example through e-mail, discussion lists, or elsewhere - that information can be collected and used by others. In short, if you post personal information online that is accessible to the public, you may receive unsolicited messages from other parties in return.

Ultimately, you are solely responsible for maintaining the secrecy of your personal information. Please be careful and responsible whenever you're online.

Children

FacilityConneX does not sell products or services for purchase by children under the age of eighteen ("Minors"). FacilityConneX does not knowingly solicit or collect personal information from Minors, and FacilityConneX will not knowingly link to any third party web site that solicits or collects personal information from Minors. If you believe that a Minor has disclosed personal information to FacilityConneX or that FacilityConneX has linked to such a third party web site, please contact us at support@facilityconnex.com so that the information and/or link can be removed.

Links to Other Web Sites

FacilityConneX's web site contains links to third party web sites. FacilityConneX is not responsible for the privacy practices or the content of such third party Web sites or advertisers.

Questions and Comments

FacilityConneX will respond to reasonable requests to review your personal data and to correct, amend or delete any inaccuracies. If you have any questions or comments about FacilityConneX's Web Security and Privacy Policy (e.g. to review and update your personal data), please email us at support@facilityconnex.com or call us direct at 1-888-830-0088.

Consent

By using the FacilityConneX's web site, you consent to the collection and use of information by FacilityConneX as specified above. We reserve the right to modify this policy. If we decide to change our Privacy Policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it.